

ILL and eBooks Survey

This study will address how current eBook trends and practices in libraries will impact the larger ecosystem of collections and resource sharing. These services have become essential to serving the research needs of faculty and students in higher education. The findings could help identify some limitations to these practices and predict negative consequences for academic libraries and researchers. This research project will hopefully help academic libraries gain insight into the future of library book collections and resource sharing and offer suggestions to improve that trajectory.

Because these questions will require information from collections and ILL staff at your institution, please coordinate with each other to ensure that we only have one response per institution. Also, we will be asking questions related to collections budget and eBook expenditures so you might want to have that available when you begin the survey. Please select NA for any questions that do not apply. Attached to the survey email is a PDF with the survey questions to help you coordinate your responses. Please have only ONE person from your institution complete the survey.

IRB Consent Form:

Study Title: ILL and eBooks

The purpose of this research project is to gather information from academic libraries about their interlibrary loan (ILL) and collection development practices to help research investigators forecast the potential challenges and needs of these units in the future. Participants will be asked to share information on behalf of their institution relating to eBook acquisitions and contracts and interlibrary loan borrowing and lending options. The entire study will be conducted online through Google Forms.

Inclusion criteria: You are eligible to participate if you are aged 18 or older and work in an academic library.

Exclusion criteria: You are ineligible to participate if you are under the age of 18 and do not work in an academic library.

There are no risks involved in participating in the study.

The following investigators are available for questions about this study: Amanda Binder, abinder3@uncc.edu; Elizabeth Siler, esiler3@uncc.edu; and Christine Beardsley, cbeards1@uncc.edu.

Subjects may choose not to participate or to withdraw from the study at any time without penalty or loss of any benefit to which they might otherwise be entitled.

The survey does not collect names or other personally identifying information. Nor will you be asked to identify your institution. Results of the study may be published and may be used or distributed for future research.

This study has been approved by the UNC Charlotte IRB. For questions concerning participant rights, please contact the Office of Research Protections and Integrity at 704-687-1871 or uncc-irb@uncc.edu.

By continuing to this survey, you are giving consent to participate in this study.

Your information collected as part of the research, even if identifiers are removed, may be used or distributed for future research.

General Information

1. Type of university

Mark only one oval.

- Doctoral-granting universities
- Master's colleges and universities
- Baccalaureate Colleges
- Associates Colleges
- Special Focus Institutions
- Other: _____

2. Student Full Time Enrollment (FTE)

Mark only one oval.

- 0-4,999
- 5,000-9,999
- 10,000-19,999
- 20,000-29,999
- 30,000+

Collection Services

This section of the survey should be completed by a member of your
Collections team.

3. Are you involved in a shared print book retention program(s)?

Mark only one oval.

- Yes
- No
- Maybe

4. Are you a member of the HathiTrust Digital Library?

Mark only one oval.

Yes

No

Other: _____

5. Approximately how much is in your annual collection budget?

6. Approximately what percentage of your collections budget is spent on eBooks?

Mark only one oval.

0-5%

5-10%

10-20%

20% or more

7. Approximately what percentage of your collections budget is spent on print books?

Mark only one oval.

0-5%

5-10%

10-20%

20% or more

8. Have you added eBooks to your collections in the following ways (select all that apply):

Check all that apply.

- Purchased on your behalf by the state
 Included in consortial deals

9. Do you have a direct ship approval plan?

Mark only one oval.

- Yes
 No

10. If you have a direct ship approval plan, is it e-preferred?

Mark only one oval.

- Yes
 No
 NA

11. If you have a direct ship approval plan that is e-preferred, how long has it been set at e-preferred?

Mark only one oval.

- 1 year
 2-5 years
 5+ years
 NA

12. Do you primarily subscribe to eBooks or purchase them?

Mark only one oval.

Subscribe

Purchase

Both equally

13. Do you participate in an eBook PDA/DDA Program? Select all that apply.

Check all that apply.

ProQuest

Ebsco

JSTOR

GOBI

None

Other: _____

14. Do you participate in any of the evidence-based selection programs below? Select all that apply.

Check all that apply.

JSTOR

Taylor and Francis

Wiley

Springer

Cambridge

Oxford

Sage

Elsevier

Project Muse

Emerald

None

Other: _____

15. Do you subscribe to large subscription eBook programs through ProQuest or EBSCO, without ownership rights, either independently or through a consortium? Select all that apply:

Check all that apply.

- ProQuest
 EBSCO
 Both
 None

16. List any publishers you or your consortia have successfully negotiated contracts with to allow for whole eBook lending through ILL. If none, leave blank.

17. Has the pandemic impacted how you plan to order books moving forward?

Mark only one oval.

- Yes
 No

18. Does your library plan to move forward with or has already adopted any of the following practices? Please select all that apply.

Check all that apply.

- Prefer eBooks in monograph purchasing
 Purchase electronic versions to replace currently held print books in collection
 NA

19. What do you predict will be the major challenges for monograph purchasing in the future?

Interlibrary Loan

This section of the survey should be completed by a member of your ILL team.

20. Where is Interlibrary Loan situated in your library?

Mark only one oval.

- Collection Services
- Access Services
- Other: _____

21. Please select your main ILL management system.

Mark only one oval.

- ILLIAD
- WorldShare
- Tipasa
- Rapido
- Other: _____

22. On average, how many returnable items (filled requests) do you borrow per year?

Mark only one oval.

- 0-999
- 1,000-4,999
- 5,000-9.999
- 10,000+

23. On average, how many returnable items (filled requests) do you lend per year?

Mark only one oval.

- 0-999
- 1,000-4,999
- 5,000-9.999
- 10,000+

24. Have you shared portions of your eBooks via ILL?

Mark only one oval.

- Yes
- No
- Maybe

25. Have you shared whole eBooks via ILL?

Mark only one oval.

- Yes
- No
- Maybe

26. Have you borrowed any whole eBooks through ILL?

Mark only one oval.

- Yes
 No
 Maybe

27. Have you created a specific request form for eBook requests?

Mark only one oval.

- Yes
 No

28. How are you tracking statistics of fulfilled eBook borrowing requests?

Mark only one oval.

- Manually
 Customized fields within your ILL system
 NA
 Other: _____

29. What do you predict will be the major challenges for ILL in the future regarding monographs?

End of Survey - Thank
you

If you have any questions, please email Liz Siler at
esiler3@uncc.edu.

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